



Business Modem Agreement

OXFORD NETWORKS provides a DSL modem at no charge for use with its ON-Demand DSL service. Upon termination of ON-Demand DSL service, the customer will be billed a fee of \$200.00 for the modem and \$25.00 for the power cord. These fees will be credited to the customer's account when the modem and power cord have been returned. Returned equipment, including the modem, all cables, connectors, power supplies, and filters, must be in good working condition and returned within 30 days of disconnection.

Note: Damage to the modem caused by customer actions, lightning strikes or other electrical damage is the customer's responsibility. Customers are responsible to take all necessary measures and precautions to protect our electronics. Charges for the modem and for the power cord will apply for modem exchanges due to damage caused by customer actions, lightning strikes or other electrical damage.

Optional:

- Installation of DSL modem to one (1) PC – \$109.00 non-recurring charge.
- If local networking is requested or required – charges will apply at \$75.00 per hour.
- Inside Wiring – labor charges will apply at tariffed rates.

Ask a Customer Support Representative for additional information and details of these charges.

Please note DSL is billed on a 30-day basis. In the event that you request to have your DSL disconnected you will be billed until the end of the current bill cycle.

Modem return locations are: 491 Lisbon St, Lewiston
27 Fair St, Norway