



OXFORD NETWORKS

www.oxfordnetworks.com

Your Customer Proprietary Network Information (CPNI) Rights

Oxford Networks and its affiliated companies provide a vast array of telecommunications and data services including local, long distance, wireless and Internet access. In this notice, we want to assure you that we always take great care in the way that we handle sensitive information that pertains to your account, known as Customer Proprietary Network Information or CPNI. We also provide you with an opportunity to let us know if you do not want us to use your CPNI data to market to you new service offerings.

Restrictions Apply to the Way We Use CPNI

CPNI includes the type, technical arrangement, quantity, destination and amount of use of telecommunications services and related billing for those services. Thus, it contains very sensitive and personal information. Please be aware that you have a right to have this information treated confidentially and Oxford Networks and its agents have an obligation under federal law to treat all information that relates to your CPNI, including your calling and billing information in a confidential manner.

Only Oxford Networks and its authorized agents will use your CPNI.

CPNI data will not be shared by Oxford Networks and its agents with any other company or entity without your approval, except to provide the service or services to which you already subscribed, or where we are required or authorized by law, regulation or other controlling authority to share the information with an outside party.

May We Use Your CPNI to Better Inform You of Other Service Offerings?

With this in mind, we would like you to know that Federal Communications Commission (FCC) regulations give you a choice – a choice about how Oxford Networks and its affiliates can use your CPNI to let you know about the availability of innovative service offerings or service packages that you may have not anticipated or even knew that we were able to provide to you. You will also be able to enjoy savings and may even be able to combine all these services on one monthly bill. Under FCC rules, Oxford Networks is allowed to share your CPNI among its divisions or affiliates that provide services to which you do not already subscribe unless you tell us otherwise.

If you do not want Oxford Networks to share your CPNI with its divisions or affiliates that provide services to which you do not already subscribe, you may “opt-out” by notifying us within the next 30 days in the following manner: Call Oxford Networks office at our toll-free number 1-866-433-8254 within 30 days to register your request. You may call anytime, twenty-four (24) hours a day, seven days a week.

“Opting Out” Does Not Affect Your Current Service

The restriction will remain in effect until you notify us otherwise. Restricting use of your CPNI will not affect the services that you currently have with Oxford Networks. Please note that restricting your CPNI will not eliminate all our marketing contacts with you. You could still receive marketing contacts from us that are not based on your CPNI. Also, FCC rules permit Oxford Networks to use your CPNI to contact you about additional service offerings related to the services to which you already subscribe or to market other service offerings with your permission in the context of a customer service call.

You Can Always Change Your Mind

You can always change your mind about Oxford Networks use of CPNI simply by telling us. Your instructions to our companies will remain in effect until you revoke or limit that approval or denial. (Please be aware that every two years, we send notices similar to this one to remind customers of their options.) Regardless of whether you decide to “Opt-out” or not, Oxford Networks is committed to continuing to provide you with the same high quality services that you have come to expect from us.

If you have any questions or would like additional information regarding our use of CPNI, please contact Customer Service at 1-800-520-9911.